



FORT MCKAY GROUP OF COMPANIES LP

Website Privacy Policy

Our Website Privacy Policy

Fort McKay Group of Companies LP, including its related entities (Fort McKay Group of Companies Ltd., Fort McKay Strategic Services LP, Fort McKay Strategic Services Ltd., Fort McKay Logistics LP, Fort McKay Logistics Ltd., Steep Bank Earth LP and Steep Bank Earth Ltd.) (collectively, "**FMGOC**") recognizes the significance of confidentiality and protecting your personal information and privacy. The Website Privacy Policy set out below (the "**Policy**") applies to all personal information collected or submitted from individuals who visit our website and describes how such personal information may be used and disclosed. For our privacy policy and practices with respect to our employees, customers and suppliers, please see our General Privacy Policy.

- By providing us with your personal information you authorize and consent to the collection, use and disclosure of your personal information in accordance with this Policy;
- FMGOC reserves the right to amend this Policy from time to time; so you should review it regularly for any changes; and
- nothing contained in this Policy is intended to create an agreement between us and you may not rely on the Policy as such.

Personal Information

"Personal Information" means information about an identifiable individual but does not include information that cannot be attributed to an identifiable individual (such as information that is anonymous in nature about a collective group of individuals) or business contact information (such as an individual's name, title, business address, business phone or email address) when such information is collected, used or disclosed for the purpose of business communications.

Collection of Personal Information

You can visit our website without sharing any personal information with us. However, our web server may collect information related to your visit to our website, including the IP address and domain used to access our website, the type and version of your browser, the website you came from to access our website, the page you entered and exited at, any website page that is viewed by that IP address and what country you are from. We use this information to monitor our website's performance (such as number of visits, average time spent, page views) and for our business purposes such as working to continually upgrade our website.



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Any personal information that you submit to our website, such as your name, address and any other contact or other information may be done by:

- using the "contact us" section;
- applying for an employment position ;
- corresponding with one of our representatives via e-mail using the hyperlinks created for that purpose; or
- other collection / interactive activities.

Where you request information from us, we may use the email address that you provide to send you information about services that may be of interest to you. If you have asked us to put you on an email mailing list to provide you with certain information on a regular basis, or if we send you information about our offers on products and services by email, you may request that we remove you from the list at any time.

Use and Disclosure of Personal Information by FMGOC

We aim to make the terms of use and disclosure of your personal information clear and readily available to you. For terms of use and disclosure that are not readily apparent, where practical and required by law, we will inform you of such terms when obtaining your consent. There are however limited circumstances where we may use your personal information without obtaining your further consent. For example:

- using identification and contact information such as your name, address, telephone number and e-mail address to identify you, deliver the services that you request and communicate with you regarding those services;
- using information about your preferences such as your service requests, comments and feedback so that we are able to deliver our services to you in accordance with those preferences;
- using personal information for the purpose for which it was provided and certain other activities that are reasonably related to that purpose. For example, where you provide us with personal information for applying for a job, we will review the information provided to assess your suitability for the job. As well, we will use your contact information to contact you if we need further information or if we would like to set up an interview;



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- using your postal and/or e-mail address to give you information about our services and other items (including the services of third parties) that you may be interested in even if that address may have been provided for a different purpose; and
- analyzing your personal information to assist us in performing market analysis, strategic planning and developing and enhancing our services and website.

Except as otherwise provided in this, we will not use your personal information for any other purpose.

Collection, Use and Disclosure under Law

In addition to the foregoing, privacy legislation permits or requires the collection, use and disclosure of your personal information without your knowledge or consent in certain specific and limited circumstances. In such circumstances, we reserve the right to collect, use and disclose your personal information without your knowledge or consent. We may also collect, use and disclose your personal information without your knowledge or consent when that personal information is relevant to an actual or potential legal proceeding or when we are required or permitted to do so by court order, applicable law or regulatory requirements.

Use of the Website

When you browse or download information from our website, our servers may collect the certain information for traffic monitoring and statistical purposes. Such information includes (but is not limited to):

- Internet Protocol (IP) addresses of the computers being used to access our sites;
- the operating systems and the types and versions of browsers used to access our sites;
- the Internet Service Providers used by visitors to our sites;
- the dates and times users access our sites;
- the pages visited; and
- the names and sizes of files requested.

This information may be analyzed for operational trends, performance, and for ways to improve our sites. We cannot identify you from this information. Cookies may be used on certain pages of our website. A cookie is a tiny element of data that a website can send to your browser, which may then be stored on your hard drive so the website can recognize you when you return. Cookies allow us to provide you with tailored information and to provide services to you via the internet. If your browser permits, you may set your browser to notify you when you receive a cookie or to reject cookies altogether.



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Contacting or Communicating With Us

If you have any questions with respect to our policies and practices concerning the handling of your personal information, or if you wish to request access to, or correction of, your personal information under our custody and control, please contact our Privacy Officer:

PO Box 5360

Fort McMurray, AB, T9H3G4

Attention: Privacy Officer

Email address: privacyofficer@fortmckaygroup.com